

Privacy Policy

Revised 12/26/2019 and effective 1/1/2020

[California Privacy](#)

Introduction

Anschutz L.A. Soccer, Inc. (the “**LA Galaxy**” or “we” or “us”) is committed to respecting your privacy. This Privacy Policy (“**Policy**”) describes how we [collect](#), [process](#), and [share](#) your Personal Data. This Policy describes your [rights and choices](#) with respect to your Personal Data (as defined below) and other important information. Please read this Policy carefully.

Key Points

- The LA Galaxy are a member club of Major League Soccer and a subsidiary of Anschutz Entertainment Group, Inc. (“**AEG**”). AEG and [Our Group \(defined below\) companies](#) process Personal Data to deliver services to you and to ensure that you have the best possible entertainment experience. [Learn More](#).
- We use Personal Data for various business purposes, e.g. to improve our products and services, personalize your experience across your interactions with us, and to help make the most of your LA Galaxy experiences. [Learn More](#).
- We use Personal Data for commercial purposes, such as marketing and advertising. As part of these activities, we may receive information from third parties, disclose information to third party partners and vendors, and may engage in “sales” (as defined under applicable law) of your Personal Data. [Learn More](#) and [Learn How to Opt-Out](#).
- You have rights and choices with respect to how we collect and use your Personal Data. Learn More about [User Rights and Choices](#), [California Privacy Rights](#), and [EU/EEA Privacy Rights](#).
- You can contact us at any time if you have questions. [Learn More](#).

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Scope of this Policy

This Policy applies to your use of our “Services,” which include the following:

- Our “Offline Services”
 - Services you use when you sign up for or purchase a ticket for an event we own or operate, including games, leagues, clinics, camps, events and other programs (each a “**Galaxy Event**” and collectively, the “**Galaxy Events**”), or service owned, operated, promoted, or serviced by the LA Galaxy, our affiliates, subsidiaries and parent company, or otherwise visit a venue owned, operated, promoted, or serviced by Our Group (as defined below).
- Our “Digital Services”
 - Our products, services, or technology in venues and Galaxy Events; and
 - Our websites, mobile applications, and other online services, including data collected when you interact with or reference our products/Services or advertisements online, as well as via social media (e.g. when we correspond with you via social media, when we access information provided by social media platforms in relation to our pages on those platforms, or if you reference or interact with the LA Galaxy at AEG’s Events and Venues (as defined below) on social media).

For clarity, for purposes of this Policy, Services shall exclude any services or products provided by LA Galaxy under or pursuant to any privacy or other policies of Major League Soccer, LLC or Soccer United Marketing, LLC.

Note that certain third parties may be able to identify you across sites and Services using the information they process, however, any such processing not done at the direction of LA Galaxy is outside the scope of this Policy.

Who we are

The LA Galaxy and AEG, along with their affiliates, subsidiaries, and other parent companies under the various AEG brands described below and as such brands may change from time to time (collectively, “**Our Group**”) are the owner or operator of, or service provider for, various sports and live entertainment venues, events and properties (collectively, “**Events and Venues**”) and teams. References to Our Group include (without limitation):

- AEG-owned and operated facilities and venues (such as STAPLES Center (Los Angeles, CA), Colosseum at Caesars Palace (Las Vegas, NV), Dignity Health Sports Park (Carson, CA));
- AEG Global Partnerships, LLC;
- AEG-owned sports teams (including LA Galaxy II, LA Kings (NHL) and Ontario Reign (AHL));
- AEG Presents, LLC; Goldenvoice, The Messina Group, Concerts West, The Bowery Presents, Madison House Presents, Zero Mile Presents, PromoWest, Winter Circle Productions, Frontier Touring, and each of their owned or operated venues and festivals; and
- Other current and future AEG affiliates, subsidiaries and parent company entities.

How to Contact Us

If you have any comments or questions about this Policy or privacy practices, please contact our Data Privacy Team at:

LA Galaxy
 Attn: Privacy
 800 West Olympic Blvd., Suite 305
 Los Angeles, CA 90015, U.S.A.

General Inquiries and Data Updates: privacy@lagalaxy.com

Data Rights Inquiries: mail to the address above or click [here](#)

Direct Marketing Disclosure Inquiries: mail to the address above or email privacy@lagalaxy.com

Opt-Out of Data Sales: click [here](#) or call 1-833-391-0116

EU Representative: jwhite@aegworldwide.com

Categories and Sources of Personal Data

The following describes how we process data relating to identified or identifiable individuals and households (“Personal Data”), including the categories of Personal Data, its sources, and the purposes for which we process that Personal Data.

The categories of Personal Data we process

The categories of Personal Data we collect and use include (specific data are examples, and may change):

<i>Identity Data</i>	Information such as your name; address; email address; telephone number; gender; date of birth, age and/or age range; account login details, e.g. username and password, avatar, or other account-related information; information you provide in connection with your application to be a vendor, volunteer, employee, or otherwise join or support our team; your identity, public profile, and similar information from social networks such as Facebook; and information such as unique IDs and similar data collected or derived from the use of tickets and information about your vehicle (when you use certain parking facilities).
<i>Contact Data</i>	Identity Data that relates to Information about how we can communicate with you, such as email and physical addresses, social media handles, and information you provide to us when you contact us by email or when you communicate with us via social media.
<i>Location Data</i>	Information about your location, including “precise location data” (data from GPS, wi-fi triangulation, and similar) and “general location” (social media tags/posts, dates and times of your visit and which parts of a Galaxy Event you visited, e.g. entrance location, entrance time, etc. relating to the use of a ticket at Galaxy Events).
<i>Device/Network Data</i>	Browsing history, search history, and information regarding your interaction with a website, application, or advertisement (e.g. IP Address, MAC Address, SSIDs or other device identifiers or persistent identifiers), online user ID, device characteristics (such as browser/OS version),

	web server logs, application logs, browsing data, first party cookies, third-party cookies, web beacons, clear gifs and pixel tags.
<i>Commercial Data</i>	Information about the Services we or others provide to you and about transactions you make with us or other companies for Galaxy Events and Services at a Galaxy Event (including for example, information about purchases, what has been provided to you, when and where and, if applicable, how much you paid) and similar information.
<i>Inference Data</i>	Personal Data used to create a profile about you reflecting your preferences, characteristics, psychological trends, predispositions, behavior, attitudes, intelligence, abilities, and aptitudes, market segments, likes, favorites and other data or analytics provided about you or your account by social media companies or data aggregators, including household data such as income, number of children, occupation, social grade, home ownership status, the products and Services you use or intend to use or purchase, and your interests.
<i>Financial Data</i>	Information such as bank account details, payment card information, and information from credit reference agencies, including similar data defined in Cal Civ Code § 1798.80(e).
<i>Audio/ Visual Data</i>	Recordings and images collected from our surveillance cameras when you visit Galaxy Events and areas adjacent to them, as well as audio files and records, such as voice mails, call recordings, and the like.
<i>Biometric Data</i>	Images from facial recognition systems operated at Galaxy Events (if any).
<i>Health Data</i>	Information about your health (for example when you are buying tickets for wheelchair accessible spaces, when you request a sign language interpreter, or when we are responding to an accident which may have happened at a Galaxy Event).
<i>Biographical Data</i>	Data relating to professional and employment history, qualifications, and similar biographic information.
<i>Minors' Data</i>	Personal Data relating to individuals under the age of 16, typically including Identity Data, Contact Data, and if provided, mailing address, phone number, child's birthdate, gender, age, school, and similar information collected from minors in relation to clinics, events and other programs for children.
<i>Government ID Data</i>	Data relating to official government identification, such as driver's license or passport numbers, social security numbers, etc., including similar Identity Data included in Cal Civ Code § 1798.80(e).
<i>User Content</i>	Unstructured/free-form data that may include any category of Personal Data, e.g. data that you give us in free text fields such as comment boxes, answers you provide when you participate in sweepstakes, contests, votes and surveys, including any other Personal Data which you may provide through or in connection with our Services.
<i>Protected Category Data</i>	Characteristics of protected classifications under California or federal law, e.g. race, national origin, religion, gender, or sexual orientation.
<i>Special Category Data</i>	Personal Data subject to GDPR and similar laws revealing racial or ethnic origin, political opinions, religious or philosophical beliefs, or trade union membership, and the processing of genetic data, biometric data for the purpose of uniquely identifying a natural person, data concerning health or data concerning a natural person's sex life or sexual orientation

Sources of Personal Data

We collect Personal Data from various sources, which vary depending on the context in which we process that Personal Data:

<i>Data you provide us</i>	We will receive your Personal Data when you provide them to us, when you purchase our products or Services, or complete a transaction via our Services, or when you otherwise use our Services.
<i>Data we collect automatically</i>	We collect Personal Data about or generated by any device you have used to access our Services, the websites or mobile applications of other companies in Our Group, the websites of any ticketing service provider used to purchase a ticket to a Galaxy Event, or when you use WiFi at a Galaxy Event.
<i>Data we receive from Service Providers</i>	We receive Personal Data from ticket agents such as AXS, Elevate, Ticketmaster and others, who transfer Personal Data to us when you purchase a ticket from them for a Galaxy Event, and other service providers performing services on our behalf.
<i>Data we receive from promoters and event partners</i>	We receive Personal Data from Event promoters, producers, and other partners or similar parties that provide us information in connection with products and services you purchase from them, or when you express interests (e.g. team preference or mailing list sign up) that relate to Our Group.

<i>Data we receive from aggregators and advertisers</i>	We receive Personal Data from ad networks, data brokers, behavioral advertising vendors, market research, and social media companies or similar companies who provide us with additional Personal Data about you and your household, demographics, preferences, etc.
<i>Data we receive from social media companies</i>	We receive Personal Data from Facebook and other social media companies who may transfer Personal Data to us when you register for one of our Services or interact with that social media company on or in connection with our Services, Galaxy Events or other Events and Venues within Our Group.
<i>Data we create or infer</i>	We, certain partners, social media companies, and third parties operating on our behalf, create and infer Personal Data such as Inference Data or Aggregate Data based on our observations or analysis of other Personal Data processed under this Policy, and we may correlate this data with other data we process about you. We may combine any Personal Data about you that we receive from you, from other companies in Our Group, and from third parties.

How We Process Personal Data

When you use our Services, we process your Personal Data in specific contexts and for certain specified purposes, as well as for our general [business purposes](#) and, in some cases, for [commercial purposes](#).

How We Collect and Use Personal Data

We collect and process Personal Data in several contexts when you use our Services, including:

- When you make a purchase or other transaction through our Services;
- When you attend a Galaxy Event;
- Closed Circuit Television (CCTV);
- When you access or use our Digital Services;
- Cookies and other tracking technologies;
- When you enter a contest or other promotion;
- When you contact us or submit information to us;
- Feedback and Surveys; and
- Applications for employment or to provide services.

See below for more information regarding the context in which we process Personal Data.

When you register for Galaxy Events or make a purchase or other transaction through our Service

We generally process Identity Data, Financial Data, Commercial Data and Contact Data when you engage in a purchase and sale transaction or register for Galaxy Events. Additionally, if you make a charity donation, we may collect Government ID Data and additional Personal Data (as in the case of a non-profit organization's donation request). We process this Personal Data as necessary to perform or initiate a contract with you, process your order and payment, and carry out relevant fulfillment and delivery operations. The LA Galaxy may use third-party vendors to handle certain league, camp, tryout or clinic registrations, charity auctions or other purchase transactions. We may receive information from these vendors and will process this information as we would other purchases or transactions.

In addition, we may also collect or create Device/Network Data and Inference Data. This data, together with other data we collect in this context is used as necessary in connection with certain legitimate business interests, such as:

- ensuring the security of our Services and to prevent fraud;
- providing you with information about our Services;
- contacting you about administrative matters; and
- managing and respond to any queries or complaints you make or any correspondence you send us.

We may also use Identity Data, Financial Data, Commercial Data, Contact Data, and Device/Network Data collected in this context for our [Commercial Purposes](#). However, any Minors' Data will be processed exclusively as set out below.

Note: The LA Galaxy accept online donation applications from non-profit organizations only—not from individuals. Individuals should not submit their social security number or other sensitive Personal Data using our Services.

When you attend a Galaxy Event

We generally process Identity Data, Commercial Data, Financial Data, and Contact Data when you interact with us Offline at a Galaxy Event. Additionally, when you use electronic ticketing technologies, or use in-venue Digital Services, we will collect Device/Network Data (see below for additional information regarding our Digital Services). If you use biometric access or identification technologies, we collect and use Biometric Data as necessary to grant you access to the Galaxy Events and provide the Services or products you have purchased.

We may process this data in combination with Inference Data and Location Data that we collect and/or create as necessary in connection with certain legitimate business interests in:

- verifying your identity for authentication and security purposes;
- helping us to ensure our customers are genuine and to prevent fraud;
- to help us to return lost property to its rightful owner; and
- managing access to specific areas of a Galaxy Event.

Note, in certain cases, we may collect Health Data or Biometric Data. Health Data is generally used so that we can provide you with tailored services (for example, a wheelchair accessible space or a sign language interpreter) or to help us investigate an incident which may have taken place at a Galaxy Event. Biometric Data may be collected in connection with biometric access technologies, and is used for access control, creating aggregate data, personalization, or other [Business Purposes](#). In each case, where consent is required by law, we will process this information only with appropriate consent.

We may also use Identity Data, Commercial Data, and Contact Data collected in this context for [Commercial Purposes](#).

Data Collection from Minors

We collect and use Minors' Data as necessary to complete registrations or other requests relating to children's activities at Galaxy Events, or in connection with LA Galaxy youth events or other programs such as leagues and clinics.

In addition, we may process this data as necessary in connection with certain legitimate business interests, such as:

- verifying your identity for authentication and security purposes;
- to help us to return lost property to its rightful owner;
- managing access to children's events.

With parental consent we may also collect your mailing address and phone number, as well as your child's birthdate, gender, age, school, and information about their sports-related extracurricular activities.

Childrens' Data (such as data collected via Galaxy Events, LA Galaxy youth events, or other programs such as, leagues, camps, or clinics) is not shared for marketing or commercial purposes except as allowed under applicable law, including the Childrens' Online Privacy Protection Act (COPPA). See the [Minors](#) section below for more details regarding specific procedures regarding parental consent.

Closed Circuit Television (CCTV)

We may operate CCTV or security cameras on and adjacent to a Galaxy Event. In connection with these systems, we collect and/or create Audio/Visual Data in connection with certain legitimate business interests, such as:

- preventing and detecting crime and to keep people who visit and work at a Galaxy Event safe and secure;
- recording and investigating health and safety and other incidents which have happened or may have happened at a Galaxy Event;
- counting the numbers of people who visit Galaxy Events and to analyze flows of people around the Galaxy Events for safety and commercial purposes using software which analyzes CCTV camera images; and
- creating aggregate data.

When you access or use our Digital Services

When you use our online or in-venue Digital Services, we automatically collect and process Device/Network Data. We use this data as necessary to initiate or fulfill your requests for certain features or functions through our Services, such as keeping you logged in, delivering pages, etc.

In addition to Device/Network Data, we may also collect and process Contact Data, Identity Data and Inference Data that we collect, create, and/or receive (including through the use of [cookies and similar technologies](#)). We typically use this data as necessary in connection with certain legitimate business interests, such as:

- ensuring the security of our websites, mobile applications and other technology systems; and
- analyzing the use of our Services, including navigation patterns, clicks, etc. to help understand and make improvements to the Services.

Some Digital Services may, with your consent, process Location Data. We use this data, together with Inference Data, and Device/Network Data in order to determine your proximity to portions of a Galaxy Event, provide directions and contextual information to you, and other features that require the use of location. We may also use this information in connection with our legitimate business interests, such as, creating aggregate information about users' location and patterns, which we use to help improve Galaxy Events and other Services. Note, Location Data may be required in order for you to use certain features of our Digital Services.

We may also process Identity Data, Contact Data, and User Content if you interact with or identify us, or relevant promoters, artists, sponsors or other partners on social media platforms. Additionally, Personal Data processed when you [Submit Information to us](#) or [Complete a Purchase or Transaction](#) (among others) may involve processing through Digital Services.

We may use Identity Data, Device/Network Data, Location Data, Inference Data and Contact Data collected through our Digital Services for [Commercial Purposes](#).

Cookies and other tracking technologies

We use cookies and similar technologies on our Digital Services. These technologies can be used to collect or create Identity Data, Device/Network Data, Contact Data, or Inference Data. Third parties may be allowed to view, edit, or set their own cookies or place web beacons on our websites. Cookies and web beacons allow us and third parties to distinguish you from other users of our websites, and some of these technologies can be used by us and/or our third-party partners to identify you across platforms, devices, sites, and services. Third parties may engage in [targeted advertising](#) using this data.

We and authorized third parties may use cookies and similar technologies for the following purposes:

- for “essential” or “functional” purposes, such as to enable certain features of our Digital Services (for example, to allow a customer to maintain a basket when they are shopping at an online store);
- for “analytics” purposes, such as to analyze the traffic to and on our Digital Services (for example, we can count how many people have looked at a specific page, or see how visitors move around the website when they

use it, what website they visited prior to visiting our website, and use this information to understand user behaviors and improve the design and functionality of the website); and

- for “retargeting” or similar advertising or commercial purposes, such as:
 - for social media integration e.g. via third-party social media cookies, or when you share information using a social media sharing button or “like” button on our Services or you link your account or engage with our content on or through a social networking website such as Facebook or Twitter; and
 - to collect information about your preferences and demographics to help target advertisements which are more likely to be of interest to you using behavioral advertising;
 - to allow us to carry out retargeting (this includes, for example, when advertisements are presented to you for products or services which you have previously looked at on a website but have not purchased).

The use of these technologies by third parties may be subject to their own privacy policies and is not covered by this Policy, except as required by law.

We may also use your Identity Data, Device/Network Data, Inference Data and Contact Data collected in this context for [Commercial Purposes](#).

When you enter a contest or other promotion

We collect and process Identity Data, Contact Data, and User Content as necessary to process your request to enter the contest, or take part in a promotion, notify you if you have won or to process delivery of a prize or for other related purposes.

In addition, we may process this information in connection with our legitimate business interests, such as:

- verifying your identity for authentication and security purposes (in which case we may process Government ID Data to complete verification); and
- helping us to ensure our customers are genuine and to prevent fraud.

Note, if you win a contest/sweepstakes, we may publicly post some of your data on our website or mobile application (for example acceptance of a prize may also require you to allow us to post publicly some of your Personal Data such as on a winners’ page). Where required by law, your information will not be posted without your consent. We use this Identity Data, Contact Data, and User Content information for [Commercial Purposes](#), unless prohibited by law.

When you contact us or submit information to us

We collect and process Identity Data, Contact Data, and User Content as necessary to address your request, fulfill the business purpose for which that information was provided, or for other related purposes. This information is primarily used to respond to your request, and to otherwise fulfill our contract or communicate with you, as appropriate.

Additionally where you consent or if otherwise permitted by law, we may send you marketing communications as described further below, and use this information for [Commercial Purposes](#).

Feedback and Surveys

We generally process Identity Data, Contact Data, Inference Data, and User Content collected in connection with guest surveys or questionnaires. We generally process this Personal Data as necessary to respond to guest requests/concerns, create aggregate analytics regarding guest satisfaction, or to allow our third-party partners to communicate with guests. Feedback/Survey data may be made available to certain third-party partners, who may use it for their own purposes. We may also store and analyze feedback for our purposes, for example, to personalize the Services, and help recommend relevant offers or services.

We may also use the Identity Data, Contact Data, Inference Data, and User Content collected in this context for [Commercial Purposes](#).

Employment & Service Provider Applications

We may process Identity Data, Contact Data, Government ID Data, Protected Category Data, Biographical Data, Inference Data, User Content, Financial Data, and Health Data (which may include Special Category Data) in connection with your application to be a vendor, volunteer, employee, or otherwise join or support our team. We process this Personal Data primarily in connection with the assessment and creation of the personnel relationship, and to the extent permitted by applicable law, or with your consent or where authorized by law, and subject to your [rights and choices](#), we may process Personal Data in accordance with our legitimate business interests, as follows:

- We may use your Contact Data as necessary to process your application, contact you regarding this or other future application/vendor/work opportunities, or similar matters.
- The assessment of your application may involve the creation and processing of Inference Data based on your Identity Data, Contact Data, Biographical Data, and User Content in order to evaluate your prospective engagement, assess skills alignment, qualifications, and similar matters. Inference Data does not include Special Category Data, Health Data, or Special Category Data.
- To the extent permitted under applicable law, the processing of your Personal Data in connection with application evaluation may involve the use of automated decision-making that may extract relevant information and rate applications based on their conformity with requirements. In some cases, automated processing may reject or place a low rating on applications that are found to not meet requirements of a given engagement.

Please Note: Once you are engaged or employed by Our Group, your Personal Data may be subject to applicable internal privacy policies of Our Group. Please review these Privacy Policies for additional information, where applicable.

How We Process Personal Data for Business Purposes

We and our Service Providers process Personal Data we hold for numerous business purposes, depending on the context of collection, your [rights and choices](#), and our legitimate business interests. For example, we generally process Personal Data:

- In connection with providing our Services, supporting events you attend, and fulfilling our contractual obligations to you;
- To maintain the quality and stability of, and generally improve, our Services;
- To secure Galaxy Events, our Services, and prevent fraud;
- To personalize the Services, and in connection with marketing and advertising, including behavioral advertising;
- To compile aggregate statistics regarding the use of the Services, and for research and market analysis; and
- To comply with the law, and for other purposes in the public interest.

Service Provision and Contractual Obligations

We process any Personal Data as is necessary to provide our Services, to provide you with the products and services you purchase or request, authenticate users and their rights to access the Services, as otherwise necessary to fulfill our contractual obligations to you, and provide you with the information, features, and services you request. Additionally, we use information to authenticate your right to access a Galaxy Event, deliver products and services, and for other related matters. Similarly, we may use Personal Data as necessary to audit compliance, and log or measure aspects of service delivery (e.g. to document ad impressions).

Internal Processing and Service Improvement

We may use any Personal Data we process through our Services as necessary in connection with our legitimate business interests in improving the design of our Service, understanding how our Services are used or function, for customer service purposes, in connection with logs and metadata relating to service use, and for debugging and similar purposes relating our identification of errors and improving the stability of the Service. Additionally, we may use Personal Data to

understand what parts of our Service are most relevant to Users, how Users interact with various aspects of our Service, and how our Service performs.

Security and Incident Detection

Whether online or off, we work to ensure that our Services are secure. We may process any Personal Data we collect in connection with our legitimate business interest in ensuring that Galaxy Events are secure, identify and prevent crime, prevent fraud, and ensure the safety of our guests. Similarly, we process Personal Data on our Digital Services as necessary to detect security incidents, protect against, and respond to malicious, deceptive, fraudulent, or illegal activity. We may analyze network traffic, device patterns and characteristics, maintain and analyze logs and process similar Personal Data in connection with our information security activities.

Compliance, Health, Safety, Public Interest

We may also process any Personal Data as necessary to comply with our legal obligations, such as where you exercise your rights under data protection law and make requests, for the establishment and defense of legal claims, or where we must comply with our legal obligations, lawful requests from government or law enforcement officials, and as may be required to meet national security or law enforcement requirements or prevent illegal activity. We may also process data to protect the vital interests of individuals, or on certain public interest grounds, each to the extent allowed under applicable law. Please see the data sharing section for more information about how we disclose Personal Data in extraordinary circumstances.

Aggregated data

We process Personal Data about our customers and users in order to identify trends (to create aggregated and anonymized data about our customers/users, buying and spending habits, use of our Services, and other similar information (“**Aggregated Data**”). We may pass Aggregated Data to the third parties referred to in the section below to give them a better understanding of our business and to bring you a better service. Aggregated Data will not contain information from which you may be personally identified.

Personalization

We process certain Personal Data as necessary in connection with our legitimate business interest in personalizing our Digital Services. For example, aspects of the Digital Services may be customized to you so that it displays your name and other appearance or display preferences, to display content that you have interacted with in the past, or to display content that we think may be of interest to you based on your interactions with our Digital Services and other content. This processing may involve the creation and use of Inference Data relating to your preferences.

Other Business Purposes

If we process Personal Data in connection with our Service in a way not described in this Privacy Notice, this Privacy Notice will still apply generally (e.g. with respect to your rights and choices) unless otherwise stated at collection. We will process such information in accordance with the notice provided at the time of collection or in a manner that is necessary and proportionate to achieve the operational purpose for which the personal information was collected or processed or for another operational purpose that is compatible with the context in which the personal information was collected.

How We Process Personal Data for Commercial Purposes

We and certain third parties process Personal Data we hold for certain purposes, depending on the context of collection and your [rights and choices](#):

- Marketing communications
- To create marketing profiles
- In connection with online advertising, including targeted advertising

- Data sales

Consumer Profiles

We are always working to help you find the best events for you to enjoy. In order to understand our customers' preferences, and better recommend products and services that are personalized to our prior customers, we may create a “**Consumer Profile**” by linking together and analyzing Personal Data collected in the following contexts:

- [When you make a purchase or other transaction through our Service](#)
- [When you attend our Galaxy Events](#)
- [When you access or use our Digital Services](#)
- [Cookies and other tracking technologies](#)
- [When you enter a contest or other promotion](#)
- [When you contact us or submit information to us](#)
- [Feedback and Surveys](#)

We may also augment Consumer Profiles with Personal Data that we create (such as Inference Data) or that we receive from Our Group or third parties, and may include Personal Data such as information about Services you have used or purchased previously, information about when you have visited a Galaxy Event in the past and which parts of the building you visited or events you attended, demographic data and data from your social media profiles.

We use Consumer Profiles for our legitimate interests in market research and statistical analysis in connection with the improvement of our Services. For example, we may analyze the Personal Data of people who have purchased tickets for a particular future Galaxy Event that we promote, operate, provide services for, or that is hosted at a Galaxy Event, and then compare them with other people in our database. If we identify people in our database who have similar Personal Data to the original purchasers, we may then target marketing about that Galaxy Event to the new people we have identified in our database, for example by sending direct marketing emails. We may conduct the profiling and send the direct marketing emails automatically. We may also use this information for other Commercial Purposes.

Marketing Communications

Consistent with our legitimate business interests, we (or if appropriate, certain third-parties) may send you marketing and promotional communications if you sign up for such communications or purchase products or services from us. For example, we may process Contact Data and Identity Data when you opt-in to receive marketing communications via email or SMS. Where allowed, we may also send you these communications without opt-in, for example, you may receive email marketing communications if you register for our Services or for a promotion, or in connection with your communications with or submission of User Content to us. Similarly, we may also collect Device/Network Data and Contact Data so that we can determine whether you have opened an email or otherwise interacted with our communications, and we may generate Inference Data based on these interactions.

Marketing communications may be [personalized](#) or customized based on your [Consumer Profile](#). We may also process this Personal Data for [targeted advertising](#). However, where consent to processing is required by law, we will link and process this information for targeted advertising only with appropriate consent.

Targeted Advertising

Our Group, and certain third parties operating on or through our Services, may engage in targeted advertising. This form of advertising includes various parties and services providers, including third-party data controllers, engaged in the processing of Personal Data in connection with advertising. These parties may be able to identify you across sites, devices, and over time.

The parties that control the processing of Personal Data for targeted advertising purposes may create or leverage information derived from [Personalization](#), [Consumer Profiles](#), and [Marketing Communications](#). In some cases, these

parties may also develop and assess aspects of a Consumer Profile about you to determine whether you are a type of person a company wants to advertise to, and determine whether and how ads you see are effective. These third parties may augment your profile with demographic and other Inference Data derived from these observations, and may also track whether you view, interact with, or how often you have seen an ad, or whether you complete a purchase for a good or services you were shown in an advertisement.

We generally use targeted advertising for the purpose of marketing our Services and third-party goods and services, to send marketing communications, including by creating custom marketing audiences on third-party websites (such as Facebook).

Data Sales

Certain Commercial Processing purposes involve “sales” of data as defined by applicable law. For example, we may “sell” (as defined by applicable law) certain Personal Data when we engage in marketing campaigns with or on behalf of sponsors, conduct targeted advertising, or we may sell or grant access to Personal Data to our marketing partners, artists, promoters, and other advertisers.

See the [California Rights & Disclosures](#) section for a list of categories of Personal Data sold.

How We Share Personal Data

Our Group In order to streamline certain business operations, improve Service personalization and behavioral marketing, develop products and services that better meet the interests and needs of our customers, and promote information we believe will be of interest to you, we will share your Personal Data with other companies in Our Group, as well as any other current or future affiliated entities, subsidiaries, and parent companies of AEG.

Service Providers In connection with our general business operations, product/service improvements, to enable certain features, and in connection with our other legitimate business interests and business purposes, we may share your Personal Data with service providers who provide certain services or process data on our behalf. For example, we may use cloud-based hosting providers to host our Services or may disclose information as part of our own internal operations or other business purposes (which may include the legitimate interests and business purposes of the Service Provider themselves). We may also share information with or receive it from third-party operators of events, such as camps and clinics.

See the [California Rights & Disclosures](#) section for a list of categories of Personal Data disclosed for Business Purposes.

Social Media Platforms In order to improve personalization, deliver more relevant advertisements, and develop better products and services, we may share certain Personal Data with current or future affiliated entities and trusted third parties for marketing, advertising, or other commercial purposes, and we may allow third parties (such as Facebook and social media advertisers, ad exchanges, data management platforms, or ad servers) to operate on our Services and process data for [targeted advertising](#). These transfers may be made for [Commercial Purposes](#) and in connection with [Data Sales](#).

Additionally, if you use any social media plugin, API, or other similar feature, use an event hashtag or similar link, or otherwise interact with us or our Services via social media, we may make your post available on our Services or to the general public. We may share, rebroadcast, or redisplay Personal Data or other information in the post to the extent permitted by the relevant social media service.

Promoters, Artists, Sponsors Where allowed by law, or with your consent, we will share your Personal Data with other trusted third parties, for example, sponsors. In certain cases, these parties may use your Personal Data for marketing or promotional purposes by sending you information about related products or services that may be of interest to you. We may share Personal Data with these parties for [Commercial Purposes](#) and in connection with [Data Sales](#).

Data Aggregators In connection with our marketing operations, and subject to your [rights and choices](#), we may share certain Personal Data with data aggregators for [Commercial Purposes](#) and in connection with [Data Sales](#). These disclosures/sales can help better personalize our Services, the services of third parties, enrich [Consumer Profiles](#) and help ensure that you see advertisements that are more relevant to your interests.

Successors Your Personal Data may be shared if we go through a business transition, such as a merger, acquisition, liquidation, or sale of all or a portion of our assets. For example, Personal Data may be part of the assets transferred, or may be disclosed (subject to confidentiality restrictions) during the due diligence process for a potential transaction.

Lawful Recipients

In limited circumstances, we may, without notice or your consent, access and disclose your Personal Data, any communications sent or received by you, and any other information that we may have about you to the extent we believe such disclosure is legally required, to prevent or respond to a crime, to investigate violations of our Terms of Use, in the vital interests of us or any person, or in such other circumstances as may be required or permitted by law. Note, these disclosures may be made to governments that do not ensure the same degree of protection of your Personal Data as your home jurisdiction. We may, in our sole discretion (but without any obligation), object to the disclosure of your Personal Data to such parties.

International Transfers of Your Personal Data

If you are located outside the US, your Personal Data may be transferred to and/or processed in a location outside of the European Economic Area (EEA).

Your Personal Data may also be processed by staff operating in the United States or outside the EEA working for us, other members of Our Group or third-party data processors. Such staff may be engaged in, among other things, the provision of our Services to you, the processing of transactions and/or the provision of support services.

Some countries outside the EEA do not have laws that protect your privacy rights as extensively as those in the EEA. However, if we do transfer your Personal Data to other territories, we will put in place appropriate safeguards to ensure that your Personal Data are properly protected and processed only in accordance with this Policy. We may transfer Personal Data from the EEA to the US using the EU standard contractual clauses, the EU-U.S. Privacy Shield Program, under Binding Corporate Rules, or other lawful mechanisms. You can obtain more information about the safeguards we put in place by [contacting us](#) using the information below.

How We Retain Your Personal Data

We retain Personal Data for so long as it, in our discretion, remains relevant to its purpose, and in any event, for so long as is required by law. This period may be different if required by law, or if we need to retain data in order to respond to claims, to protect our rights or the rights of a third party. We will review retention periods periodically and may sometimes pseudonymize or anonymize data held for longer periods, if appropriate.

Your Rights & Choices

You may have certain rights and choices regarding the Personal Data we process. Please note, these rights may vary based on the country or state where you reside, and our obligations under applicable law.

- Additional information regarding individuals' rights & choices in California are available [here](#).
- Additional information regarding individuals' rights & choices in the EU/EEA/Switzerland/Cayman Islands are available [here](#).

Your Rights

To the extent applicable law grants you the right to do so, and subject to any necessary verification, you may have the right to:

- request that we provide you with a copy of the Personal Data which we hold about you;
- request that we update any of your Personal Data which are inaccurate or incomplete;
- request that we delete any of your Personal Data which we are holding; or
- request that we provide your Personal Data to you or a third-party provider of services in a structured, commonly-used and machine-readable format.

To submit a request, you may [contact our Data Privacy Team](#). Please include your name, email address and postal address with your request, and we may require proof of your identity to complete your request.

Your Choices

Marketing Communications.

You can withdraw your consent to receive marketing communications by clicking on the unsubscribe link in an email or by adjusting the push message settings for the mobile application, or for other communications, by [contacting us](#) using the information below. To opt-out of the collection of information relating to email opens, configure your email so that it does not load images in our emails.

Withdrawing Your Consent/Opt-Out

Where we are processing your Personal Data based on your consent, you may change your mind and withdraw your consent at any time. The consequence of you withdrawing consent might be that we cannot perform certain services for you, such as location-based services, personalizing or making relevant certain types of advertising, or other services conditioned on your consent or choice not to opt-out.

Location Preferences

You may control or limit location data that we collect through our Services by changing your preferences in your device's location services preferences menu, or through your choices regarding the use of Bluetooth, WiFi, and other network interfaces you may use to interact with our Services. However, please note that use of RFID technologies may be necessary for you to access certain Galaxy Events, and the functioning of hardware required for certain processing of Personal Data. Note, general location data may still be collected if you opt out of specific location services.

Do-Not-Track

Our Services do not respond to your browser's do-not-track request. If you do not want information collected through the use of cookies, you can manage/deny cookies (and certain technologies) using your browser's settings menu. You must opt out of third-party services directly via the third party. For example, to opt-out of Google's analytic and marketing services, visit [Google Analytics Terms of Use](#), the [Google Policy](#), or [Google Analytics Opt-out](#).

Advertising

You may opt out or withdraw your consent to behavioral advertising. In some cases, we may be able to process third party opt-out requests directly (e.g. when you click the "do not sell my info" link), however in some cases, you must opt out of third party services directly via the third party. For example, to opt out of Google's use of cookies, visit Google's Ads Settings, [here](#). To opt out from Facebook Custom Audience Pixel, visit their customer support page [here](#). To learn more about how to opt out of Twitter's use of audience pixels, visit the Twitter help page [here](#). If you wish to take steps to opt-out of tracking by certain online advertisers, you can visit the Digital Advertising Alliance's opt-out page at <http://www.aboutads.info/choices> or the Network Advertising Initiative at www.networkadvertising.org/optout_nonppii.asp. You can limit or opt out of our processing for behavioral advertising by [contacting us](#).

Data Sales

If you are a California Resident, or otherwise have the right to opt out of data sales, you may do so through our [Customer Portal](#) or by calling us at 1-833-391-0116. We may deny requests that we determine in good faith and with reasonable cause to be fraudulent.

Regional Rights

See the [California Rights](#) section for additional information regarding data sale opt-out verification, and your California privacy rights.

Residents and others in the EU may have rights under EU law. See the [EU Rights](#) section for additional information.

How We Protect Your Personal Data

We use industry standard technical and organizational security measures to protect your Personal Data. We cannot guarantee the security of your Personal Data when you transmit it to us, and any such transmission is at your own risk.

Where we have given you (or where you have chosen) a password which enables you to access one of our Services, you are responsible for keeping this password confidential. We ask you not to share a password with anyone.

Third-Party Websites and Mobile Applications

We are not responsible for the privacy policies, content or security of any linked third-party websites or mobile applications. We recommend that you check the privacy and security policies of each and every website and mobile application that you visit.

For example, some purchases on our Services or on our premises are handled directly by the LA Galaxy, and others are managed and processed by third-party service providers. These third parties may or may not be affiliated with the LA Galaxy, but in either case, the terms, conditions, and privacy practices of the third party, not the LA Galaxy, will govern your transaction.

Please note, certain portions of our Services may be developed and operated by a third party. Please see the third party's privacy policy for more information about how they process your Personal Data. These third-party managed portions of our Services may frame or allow access to portions of our Services, and in these cases, you may provide information directly to us through the third party operated Service.

In some instances, a third party may operate or host a contest/sweepstakes on our websites or mobile applications and collect your Personal Data. In those cases, where we are not the operator or host of the contest/sweepstakes, we have no control over the Personal Data collected and accordingly urge you to review the third party's privacy policy before participating.

As described above, we and our third-party service providers may add your Personal Data to third party databases in order to inform you of upcoming events, offers or other information that may be of interest to you. We or our third-party service providers may also collect and store your purchase information and associate it with Personal Data held about you so that we or they can personalize services and offers for you.

Minors

Our Services are generally not directed at nor intended for use by minors, and in accordance with COPPA, we do not knowingly collect information from children under the age of online consent in their local jurisdiction without verifiable parental consent. However, parents may provide Minors' Data if the parent or guardian wishes for their child to participate in our LA Galaxy youth events, or other programs such as leagues, camps, tryouts, and clinics which are "directed" at children. As part of these programs, we may collect Minors' Data such as a child's name and email address, and if you choose, their birthdate, gender, age, and other information we may request from you following signup. You may provide your consent via email, by using a credit card at check out, or other mechanism which may be allowed by COPPA. Where required, we may contact parents and guardians using the information provided in the applicable sign up form to obtain this consent. We will attempt to contact you twice, and if we have not received a response with your consent pursuant to COPPA, all information provided will be deleted.

We do not "sell" Minors' Data. Unless we obtain parental consent, we do not share children's Personal Data with third parties (other than those providing support services for the internal operations of our Services) or use this information except to provide Services directly related to the program for which a child's information has been provided in

connection with COPPA. We use that information only to provide services directly related to our Services or the particular program, such as sending your child special offers, news, team updates or other appropriate information.

You may choose to review, delete or prohibit our further use of your child's Personal Data at any time. Further, you may revoke any consent you have previously provided. To do so, simply submit a request to us using the contact information below. Except when collection is expressly allowed under COPPA or if the information has been provided by a parent (e.g. a parent registering their child for one of our programs), we will promptly delete any Personal Data we possess about children where required by law. If you believe we have inadvertently collected information outside these contexts, please contact us at the address below.

Except when collection is expressly allowed under COPPA or if the information has been provided by a parent (e.g. a parent registering their child for one of our programs), we will promptly delete any Personal Data we possess about children where required by law. If you believe we have inadvertently collected information outside these contexts, please contact us at the address or email below.

Changes to Our Policy

We reserve the right to change our Policy from time to time. Any such changes will be posted on this page so that we can keep you informed about how we process your Personal Data. We recommend that you consult this page frequently. Your continued use of our Services shall constitute your acceptance of any revised Policy.

Additional Rights and Disclosures: EU/EEA, Switzerland, Cayman Islands, etc.

Your Rights

Under the GDPR and analogous legislation, you may have the following rights in addition to those set forth in the Rights & Choices section above, subject to your submission of an appropriately verified request. You may exercise any of these rights by sending an email to privacy@lagalaxy.com.

<i>Access</i>	You may have a right to know what information we collect, use, disclose, or sell, and you may have the right to receive a list of that Personal Data and a list of the third parties (or categories of third parties) with whom we have received or shared Personal Data, to the extent required and permitted by law.
<i>Rectification</i>	You may correct any Personal Data that we hold about you to the extent required and permitted by law.
<i>Delete</i>	To the extent required by applicable law, you may request that we delete your Personal Data from our systems. We may delete your data entirely, or we may anonymize or aggregate your information such that it no longer reasonably identifies you. Contact us as part of your request to determine how your Personal Data will be erased in connection with your request.
<i>Data Export</i>	To the extent required by applicable law, we will send you a copy of your Personal Data in a common portable format of our choice.
<i>Objection</i>	<p>You may have the right under applicable law to object to our processing of your Personal Data that we undertake without your consent in connection with our legitimate business interests (including any processing specified as such, or processed under this Policy for a Business Purpose). Note that we may not be required to cease, or limit processing based solely on that objection, and we may continue processing where our interests in processing are balanced against individuals' privacy interests.</p> <p>You may also object to processing for direct marketing purposes. We will cease processing upon your objection to such processing.</p>
<i>Regulator Contact</i>	<p>You may have the right to file a complaint with regulators about our processing of Personal Data. To do so, please contact your local data protection or consumer protection authority.</p>

Additional Rights and Disclosures: California

Your California Privacy Rights

Under the California Consumer Privacy Act (“CCPA”) and other California laws, California residents may have the following rights in addition to those set forth in the [Rights & Choices](#) section above, subject to your submission of an appropriately-verified request (see below for verification requirements):

<i>Right to Know</i>	You may request the any of following, for the 12-month period preceding your request: (1) the categories of Personal Data we have collected about you, or that we have sold, or disclosed for a commercial purpose; (2) the categories of sources from which your Personal Data was collected; (3) the business or commercial purpose for which we collected or sold your Personal Data; (4) the categories of third parties to whom we have sold your Personal Data, or disclosed it for a business purpose; and (5) the specific pieces of Personal Data we have collected about you.
<i>Right to Delete</i>	You have the right to delete certain Personal Data that we hold about you, subject to exceptions under applicable law.
<i>Right to Non-Discrimination</i>	You have the right to not to receive discriminatory treatment as a result of your exercise of rights conferred by the CCPA.
<i>Direct Marketing</i>	You may request a list of Personal Data we have disclosed about you to third parties for direct marketing purposes during the preceding calendar year.
<i>Opt-Out of Sale</i>	If we engage in sales of data (as defined by applicable law, you may direct us to stop selling or disclosing Personal Data to third parties for commercial purposes.
<i>Minors’</i>	To the extent we have actual knowledge that we collect or maintain personal information of a minor under age 16, those minors between the age of 13 and 16 must opt in to any sales of personal information (as defined under CCPA), and minors under the age of 13 must have a parent consent to sales of personal information (as defined under CCPA). All minors have the right to opt-out later at any time. Minors under age 13 may have other rights under the Children’s Online Privacy Protection Act (“COPPA”).
<i>Minors’ User Content</i>	Individuals under the age of 18 in California can delete or remove posts using the same deletion or removal procedures described above, or otherwise made available through the Services. If you have questions about how to remove your posts or if you would like additional assistance with deletion you can contact us . We will work to delete your information, but we cannot guarantee comprehensive removal of that content or information posted through the Services.

Submission of Requests

You may submit requests, as follows (see below for summary of required verification information):

<i>Opt-Out of Sale</i>	You may visit our Rights portal here You may call us at: 1-833-391-0116. You will be directed to leave a voicemail where you will provide your email address and desire to Opt-Out of Sale.
<i>Right to Know</i>	You may visit our Rights portal here You may call us at: 1-833-391-0116 You will be directed to leave a voicemail where you will provide your email address, phone number and address we have on file for you along with your desire to know what Information we have on you.
<i>Right to Delete</i>	You may visit our Rights portal here You may call us at: 1-833-391-0116. You will be directed to leave a voicemail where you will provide your email address, phone number and address we have on file for you along with your desire to have your data deleted.
<i>Direct Marketing</i>	You may request a list of any relevant direct marketing disclosures via email to our privacy team at privacy@lagalaxy.com .

Verification of Requests

All rights requests must be verified to ensure that the individual making the request is authorized to make that request, to reduce fraud, and to ensure the security of your Personal Data. We may require that you provide the email address we have on file for you (and verify that you can access that email account) as well as an address, phone number, or

other data we have on file, in order to verify your identity. If an agent is submitting the request on your behalf, we reserve the right to validate the agent’s authority to act on your behalf.

Data Processing

Categories of Personal Data Disclosed for Business Purposes

For purposes of the CCPA, we may disclose to Service Providers for “business purposes” the following categories of Personal Data: Identity Data, Contact Data, Location Data, Device/Network Data , Commercial Data, Inference Data, Financial Data, Audio/Visual Data, Biometric Data, Health Data, Biographical Data, Government ID Data, and User Content.

Categories of Personal Data Sold

For purposes of the CCPA, we may “sell” the following categories of Personal Data processed through our Services: Identity Data, Contact Data, Location Data, Device/Network Data, Commercial Data, Inference Data, and User Content.

Right to Know

Category of Data	Category of Sources	Context	Business Purposes	Commercial Purposes	Category of Recipients
Audio/ Visual Data	From you; Automatic collection; Service Providers	Closed Circuit Television (CCTV)	Service Provision and Contractual Obligations; Security and Incident Detection; Compliance, health, safety, public interest; Aggregated data; Other Business Purposes	None	Service Providers; Successors; Lawful Recipients
		When you attend Galaxy Events			
Biometric Data	From you; Service Providers	When you attend Galaxy Events	Service Provision and Contractual Obligations; Security and Incident Detection; Compliance, health, safety, public interest; Other Business Purposes	None	Service Providers; Successors; Lawful Recipients
Commercial Data	From you; Automatic collection; Service providers; Promoters and event partners; Data we create/infer	When you attend Galaxy Events	Service Provision and Contractual Obligations; Internal Processing and Service Improvement; Security and Incident Detection; Compliance, health, safety, public interest; Aggregated data; Personalization; Other Business Purposes	Personalization & Customer Profiles; Marketing Communications; Targeted advertising; Data Sales	Our Group; Service Providers; Promoters, Artists, Sponsors; Data Aggregators; Successors; Lawful Recipients
		When you make a purchase or other transaction through our Service			
Contact Data	Automatic collection; Service providers; Promoters and	Cookies and other tracking technologies	Service Provision and Contractual Obligations; Internal Processing and Service Improvement; Security and Incident	Personalization & Customer Profiles; Marketing Communication	Our Group; Service Providers; Social Media Platforms; Promoters,

<p>event partners; Aggregators and advertisers; Social media companies; Data we create/infer</p>		<p>Detection; Compliance, health, safety, public interest; Aggregated data; Personalization; Other Business Purposes</p>	<p>ns; Targeted advertising; Data Sales</p>	<p>Artists, Sponsors; Data Aggregators; Successors; Lawful Recipients</p>
<p>From you; Automatic collection; Service providers;</p>	<p>Feedback and Surveys</p>			
<p>Promoters and event partners; Aggregators and advertisers; Social media companies; Data we create/infer</p>	<p>When you access or use our Digital Services</p>			
<p>From you; Automatic collection; Service providers;</p>	<p>When you make a purchase or other transaction through our Service</p>			
<p>Promoters and event partners; Aggregators and advertisers; Data we create/infer</p>	<p>When you attend Galaxy Events</p>			
<p>From you; Service providers; Promoters and event partners; Social media companies</p>	<p>When you enter a contest or other promotion</p>			

	From you; Automatic collection; Service Providers; Data we create/infer	Employment & Service Provider Applications	Service Provision and Contractual Obligations; Security and Incident Detection; Compliance, health, safety, public interest; Aggregated data; Other Business Purposes	None	Service Providers; Successors; Lawful Recipients
Device/Network Data	Automatic collection; Service providers; Promoters and event partners; Aggregators and advertisers; Social media companies; Data we create/infer	Cookies and other tracking technologies	Service Provision and Contractual Obligations; Internal Processing and Service Improvement; Security and Incident Detection; Compliance, health, safety, public interest; Aggregated data; Personalization; Other Business Purposes	Personalization & Customer Profiles; Marketing Communications; Targeted advertising; Data Sales	Our Group; Service Providers; Social Media Platforms; Promoters, Artists, Sponsors; Data Aggregators; Successors; Lawful Recipients
	Automatic collection; Service providers; Promoters and event partners; Aggregators and advertisers; Data we create/infer	When you access or use our Digital Services			Our Group; Service Providers; Promoters, Artists, Sponsors; Data Aggregators; Successors; Lawful Recipients
	Automatic collection; Service providers; Promoters and event partners; Aggregators and advertisers; Data we create/infer	When you attend Galaxy Events			Our Group; Service Providers; Promoters, Artists, Sponsors; Data Aggregators; Successors; Lawful Recipients
	From you; Automatic collection; Service providers; Promoters and event partners; Aggregators and advertisers; Data we create/infer	When you make a purchase or other transaction through our Service			

Biographical Data	From you; Automatic collection; Service Providers; Data we create/infer	Employment & Service Provider Applications	Service Provision and Contractual Obligations; Security and Incident Detection; Compliance, health, safety, public interest; Aggregated data; Other Business Purposes	None	Service Providers; Successors; Lawful Recipients
Financial Data	From you; Service Providers	When you make a purchase or other transaction through our Service	Service Provision and Contractual Obligations; Security and Incident Detection; Compliance, health, safety, public interest; Aggregated data; Other Business Purposes	Personalization & Customer Profiles; Targeted advertising	Our Group; Service Providers; Promoters, Artists, Sponsors; Successors; Lawful Recipients
	From you; Automatic collection; Service Providers; Data we create/infer	Employment & Service Provider Applications		None	Service Providers; Successors; Lawful Recipients
Government ID Data	From you; Automatic collection; Service Providers; Data we create/infer	Employment & Service Provider Applications	Service Provision and Contractual Obligations; Security and Incident Detection; Compliance, health, safety, public interest; Aggregated data; Other Business Purposes	None	Service Providers; Successors; Lawful Recipients
	From you; Service Providers	When you enter a contest or other promotion			
Health Data	From you; Service Providers	When you attend Galaxy Events	Service Provision and Contractual Obligations; Security and Incident Detection; Compliance, health, safety, public interest; Aggregated data; Other Business Purposes	None	Service Providers; Successors; Lawful Recipients
Identity Data	Automatic collection; Service providers; Promoters and event partners; Aggregators and	Cookies and other tracking technologies	Service Provision and Contractual Obligations; Internal Processing and Service Improvement; Security and Incident Detection; Compliance, health, safety, public interest; Aggregated data;	Personalization & Customer Profiles; Marketing Communications; Targeted advertising; Data Sales	Our Group; Service Providers; Social Media Platforms; Promoters, Artists, Sponsors; Data Aggregators;

	advertisers; Social media companies; Data we create/infer		Personalization; Other Business Purposes		Successors; Lawful Recipients
	From you; Automatic collection; Service providers;	Feedback and Surveys			
	Promoters and event partners; Aggregators and advertisers; Social media companies; Data we create/infer	When you access or use our Digital Services			
	From you; Automatic collection; Service providers; Promoters and event partners;	When you make a purchase or other transaction through our Service			Our Group; Service Providers; Promoters, Artists, Sponsors; Data Aggregators; Successors; Lawful Recipients
	Aggregators and advertisers; Data we create/infer	When you attend Galaxy Events			
	From you; Automatic collection; Service providers; Social media companies; Data we create/infer	When you contact us or submit information to us			Our Group; Service Providers; Social Media Platforms; Promoters, Artists, Sponsors; Data Aggregators; Successors; Lawful Recipients
	From you; Service providers; Promoters and event partners; Social media companies	When you enter a contest or other promotion			

	From you; Automatic collection; Service Providers; Data we create/infer	Employment & Service Provider Applications	Service Provision and Contractual Obligations; Security and Incident Detection; Compliance, health, safety, public interest; Other Business Purposes	None	Service Providers; Successors; Lawful Recipients
Inference Data	Automatic collection; Service providers; Promoters and event partners; Aggregators and advertisers; Social media companies; Data we create/infer	Cookies and other tracking technologies	Service Provision and Contractual Obligations; Internal Processing and Service Improvement; Security and Incident Detection; Compliance, health, safety, public interest; Aggregated data; Personalization; Other Business Purposes	Personalization & Customer Profiles; Marketing Communications; Targeted advertising; Data Sales	Our Group; Service Providers; Social Media Platforms; Promoters, Artists, Sponsors; Data Aggregators; Successors; Lawful Recipients
	From you; Automatic collection; Service providers; Promoters and event partners; Aggregators and advertisers; Social media companies; Data we create/infer	Feedback and Surveys	Service Provision and Contractual Obligations; Internal Processing and Service Improvement; Security and Incident Detection; Compliance, health, safety, public interest; Aggregated data; Personalization; Other Business Purposes	Personalization & Customer Profiles; Marketing Communications; Targeted advertising; Data Sales	Our Group; Service Providers; Social Media Platforms; Promoters, Artists, Sponsors; Data Aggregators; Successors; Lawful Recipients
		When you access or use our Digital Services			
	From you; Automatic collection; Service providers; Promoters and event partners; Aggregators and advertisers; Data we create/infer	When you attend Galaxy Events			
When you make a purchase or other transaction through our Service					

	From you; Automatic collection; Service Providers; Data we create/infer	Employment & Service Provider Applications	Service Provision and Contractual Obligations; Security and Incident Detection; Compliance, health, safety, public interest; Aggregated data; Other Business Purposes	None	Service Providers; Successors; Lawful Recipients
Location Data	From you; Service Providers	When you access or use our Digital Services	Service Provision and Contractual Obligations; Internal Processing and Service Improvement; Security and Incident Detection; Compliance, health, safety, public interest; Aggregated data; Personalization; Other Business Purposes	Personalization & Customer Profiles; Marketing Communications; Targeted advertising; Data Sales	Our Group; Service Providers; Social Media Platforms; Promoters, Artists, Sponsors; Data Aggregators; Successors; Lawful Recipients
		When you attend Galaxy Events			Our Group; Service Providers; Promoters, Artists, Sponsors; Data Aggregators; Successors; Lawful Recipients
Minors' Data	From you; Service Providers	When you attend Galaxy Events	Service Provision and Contractual Obligations; Security and Incident Detection; Compliance, health, safety, public interest; Aggregated data; Other Business Purposes	None	Service Providers; Successors; Lawful Recipients
Protected Category Data	From you; Automatic collection; Service Providers; Data we create/infer	Employment & Service Provider Applications	Service Provision and Contractual Obligations; Security and Incident Detection; Compliance, health, safety, public interest; Aggregated data; Other Business Purposes	None	Service Providers; Successors; Lawful Recipients
Special Category Data	From you; Automatic collection; Service Providers; Data we create/infer	Employment & Service Provider Applications	Service Provision and Contractual Obligations; Security and Incident Detection; Compliance, health, safety, public interest; Aggregated data; Other Business Purposes	None	Service Providers; Successors; Lawful Recipients
User Content	From you; Service providers;	Feedback and Surveys	Service Provision and Contractual Obligations; Internal Processing and	Personalization & Customer Profiles;	Our Group; Service Providers; Social Media

	Promoters and event partners		Service Improvement; Security and Incident Detection; Compliance, health, safety, public interest; Aggregated data; Personalization; Other Business Purposes	Marketing Communications; Targeted advertising; Data Sales	Platforms; Promoters, Artists, Sponsors; Data Aggregators; Successors; Lawful Recipients
	From you; Service providers; Promoters and event partners; Social media companies	When you access or use our Digital Services			
	From you; Service providers; Social media companies	When you contact us or submit information to us			
	From you; Service providers; Promoters and event partners; Social media companies	When you enter a contest or other promotion			
	From you; Automatic collection; Service Providers; Data we create/infer	Employment & Service Provider Applications	Service Provision and Contractual Obligations; Security and Incident Detection; Compliance, health, safety, public interest; Aggregated data; Other Business Purposes	None	Service Providers; Successors; Lawful Recipients

Terms of Use

Effective 2/3/2020

Overview

This website is owned and/or operated by or on behalf of Anschutz Entertainment Group (“AEG,” “Company,” “us,” “our,” or “we”). These Terms of Use (“Terms”) set forth the terms and conditions under which you are authorized to use one of our websites, including any website (or portion thereof) where these Terms of Use are posted, and any subdomains and mobile versions thereof (collectively, the “Sites”).

To the extent additional rules or guidelines affect your use of our Sites, those rules and guidelines (including our [Privacy Policy](#)) are hereby incorporated by reference into these Terms of Use. By using any of our Sites, you agree to these Terms of Use. If you do not agree to these Terms of Use, you should immediately stop using our Sites. **Through your use of our Sites, you consent to the practices described in these Terms of Use.**

Additional Agreements & Third Parties

We may use third party service providers in order to host or provide portions of the Sites or certain services (such as payment processing) to you, or you may visit third parties through links or other interactions with our Sites. Except in connection with their use of our Sites, these third parties are not governed by these Terms of Use, and these Terms of Use will not apply to the extent your use of the Site is subject to such third-party terms. You acknowledge that any reliance on representations and warranties provided by any party other than AEG will be at your own risk. Your use of any third party-operated websites/Sites may be subject to additional Terms of Use of use and privacy policies.

Content on our Sites

Content such as text, images, links, audio, video, or other material (“Content”) is available on our Sites. The Content is owned by AEG, or its respective partners, customers, or users, with all rights reserved, and may be licensed to AEG by third parties. All Content which qualifies for protection under U.S. Federal Copyright Law is subject to the exclusive jurisdiction of the Federal Court System, whether registered or unregistered. All trademarks displayed on our Sites are the trademarks of their respective owners and constitute neither an endorsement nor a recommendation of such parties. Any use of Content on the Sites, including without limitation reproduction for purposes other than those noted herein, modification, distribution, replication, any form of data extraction or data mining, or other commercial exploitation of any kind, without prior written permission of an authorized officer of AEG, is strictly prohibited. With the exception of search engines, you agree that you will not use any robot, spider, or other automatic device, or manual process to monitor or copy our web pages or the Content contained therein without prior written permission of AEG.

Restricted Activities

You may not engage in any of the following with regard to the Sites:

- (1) violate or encourage the violation of any local, state, national, or international law or regulation;
- (2) solicit, collect or store personal data about other users of our Sites;
- (3) deep link to the Sites for any purpose; or frame the Sites, place pop-up windows over any content, or otherwise affect the display of the Sites;
- (4) send or promote any message that is unlawful, libelous, defamatory, abusive, threatening, or otherwise inappropriate, as determined by AEG in its sole discretion;

- (5) infringe any patent, trademark, trade secret, copyright, or other right of any party, distribute any content you do not have a right to make available, create derivative works or exploit the Sites;
- (6) disrupt or interfere with the security or use of the Sites or any websites or content linked to them, including, without limitation, through the use of viruses, Trojan horses, harmful code, denial of service attacks, packet or IP spoofing, forged routing or email address information or similar methods or technology;
- (7) use the Sites to store or transmit code, files, scripts, agents or programs intended to do harm;
- (8) misrepresent your affiliation with a person or entity, including AEG, or create or use a false identity;
- (9) attempt to obtain unauthorized access to the Sites or portions thereof that are restricted from general access;
- (10) attempt to reverse engineer or otherwise derive or obtain code in any form for any software used in the Sites; or
- (11) assist any third party in engaging in any activity prohibited by these Terms of Use.

Usernames, Passwords and Security

You are responsible for protecting and keeping confidential your username, password, and other account information. AEG is not liable for your failure to protect your account credentials, or for your use of an insecure password. You are responsible for updating and keeping current any account information, including any phone or email addresses we use to communicate with you.

DISCLAIMER OF WARRANTIES AND LIMITATION OF LIABILITY

TO THE FULLEST EXTENT PERMITTED BY LAW, AEG, ITS RELATED ENTITIES, ITS SERVICE PROVIDERS, ITS LICENSORS, AND ITS OR THEIR RESPECTIVE OFFICERS, DIRECTORS, EMPLOYEES OR AGENTS (COLLECTIVELY THE "COMPANY PARTIES") EXPRESSLY DISCLAIM ALL WARRANTIES OF ANY KIND, WHETHER EXPRESS, IMPLIED OR STATUTORY, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, AND NON-INFRINGEMENT, RELATED TO OUR SERVICES. YOU UNDERSTAND AND AGREE THAT YOUR USE OF OUR SERVICES IS AT YOUR SOLE RISK. OUR SERVICES AND ALL CONTENT, PRODUCTS AND SERVICES OFFERED THROUGH THE SERVICES ARE PROVIDED ON AN "AS IS" AND "AS AVAILABLE" BASIS. THE COMPANY PARTIES ARE NOT RESPONSIBLE FOR THE TIMELINESS OF DELIVERY OF CONTENT, ANY FAILURES OF DELIVERY, ERRONEOUS DELETION, OR ANY LOSS OR DAMAGE OF ANY KIND YOU CLAIM WAS INCURRED AS A RESULT OF THE USE OF THE SERVICES. UNDER NO CIRCUMSTANCES, WILL ANY OF THE COMPANY PARTIES BE LIABLE TO YOU OR TO ANY PERSON OR ENTITY CLAIMING THROUGH YOU FOR ANY LOSS, INJURY, LIABILITY OR DAMAGES ARISING OUT OF OR IN CONNECTION WITH YOUR ACCESS TO, USE OF, INABILITY TO USE, OR RELIANCE ON OUR SERVICES OR ANY CONTENT, PRODUCT OR SERVICE PROVIDED TO YOU THROUGH OR IN CONNECTION WITH OUR SERVICES. THIS IS A COMPREHENSIVE LIMITATION OF LIABILITY THAT APPLIES TO ALL LOSSES AND DAMAGES OF ANY KIND WHATSOEVER, WHETHER DIRECT OR INDIRECT, GENERAL, SPECIAL, INCIDENTAL, CONSEQUENTIAL, EXEMPLARY OR OTHERWISE, INCLUDING WITHOUT LIMITATION, LOSS OF DATA, GOODWILL, REVENUE OR PROFITS. THIS LIMITATION OF LIABILITY APPLIES WHETHER THE ALLEGED LIABILITY IS BASED ON CONTRACT, NEGLIGENCE, TORT, STRICT LIABILITY OR ANY OTHER BASIS; EVEN IF ANY COMPANY PARTY HAS BEEN ADVISED OF OR SHOULD HAVE KNOWN OF THE POSSIBILITY OF SUCH DAMAGES; AND WITHOUT REGARD TO THE SUCCESS OR EFFECTIVENESS OF OTHER REMEDIES. IF ANY PART OF THIS LIMITATION OF LIABILITY IS FOUND TO BE INVALID, ILLEGAL OR UNENFORCEABLE FOR ANY REASON, THEN THE AGGREGATE LIABILITY OF THE COMPANY PARTIES UNDER SUCH CIRCUMSTANCES TO YOU OR ANY PERSON OR ENTITY CLAIMING THROUGH YOU FOR LIABILITIES THAT OTHERWISE WOULD HAVE BEEN LIMITED WILL NOT EXCEED ONE HUNDRED U.S. DOLLARS.

SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OF CERTAIN WARRANTIES OR THE LIMITATION OR EXCLUSION OF LIABILITY FOR CERTAIN TYPES OF DAMAGES. ACCORDINGLY, SOME OF THE ABOVE DISCLAIMERS OF WARRANTIES AND LIMITATIONS OF LIABILITY MAY NOT APPLY TO YOU.

You acknowledge that you may have or may in the future have claims against us which you do not know or suspect to exist in your favor when you agreed to these Terms of Use and which if known, might materially affect your consent to these Terms of Use. You expressly waive all rights you may have under Section 1542 of the California Civil Code, which states:

A GENERAL RELEASE DOES NOT EXTEND TO CLAIMS WHICH THE CREDITOR DOES NOT KNOW OR SUSPECT TO EXIST IN HIS OR HER FAVOR AT THE TIME OF EXECUTING THE RELEASE, WHICH IF KNOWN BY HIM OR HER MUST HAVE MATERIALLY AFFECTED HIS OR HER SETTLEMENT WITH THE DEBTOR.

Indemnification

You agree to indemnify and hold the Company Parties harmless from any claim or demand, including reasonable attorney's fees and costs, made by any third party due to or arising out of your posting of any content on our Sites, or other use of our Sites in a manner not permitted by these Terms of Use, including without limitation your actual or alleged violation of these Terms of Use, or infringement of a third party's intellectual property or other rights by you, or another user of our Sites using your computer, device or account.

Providing Feedback to AEG

We welcome your comments and feedback about our Sites. All information and materials submitted to AEG through the Sites or otherwise, such as any comments, feedback, ideas, questions, designs, data or the like regarding or relating to the Sites or the business of AEG (collectively, "Feedback"), will be considered NON-CONFIDENTIAL and NON-PROPRIETARY with regard to you, but AEG reserves the right to treat any such Feedback as the confidential information of AEG.

By submitting Feedback to AEG, you assign to the Company Parties, free of charge, all worldwide rights, title and interest in all copyrights and other intellectual property rights in such Feedback. The Company Parties will be entitled to use any Feedback you submit, and any ideas, concepts, know-how or techniques contained in any such Feedback, for any purpose whatsoever, including but not limited to developing, manufacturing and marketing products and services using such Feedback without restriction and without compensating you in any way. You are responsible for the information and other content contained in any Feedback you submit to us, including, without limitation, its truthfulness and accuracy.

Modifications and Interruption to the Sites

We reserve the right to modify or discontinue all or any portion of our Sites with or without notice to you. We will not be liable if we choose to exercise this right. You acknowledge and accept that we do not guarantee continuous, uninterrupted or secure access to our Sites, or that our Sites will be error free. You understand that usage of our Sites may be interfered with or adversely affected by numerous factors or circumstances outside of our control.

AEG shall not be responsible for any delays or interruptions of, or errors or omissions contained in, the Sites. AEG reserves the right, but shall not be required, to correct any delays, interruptions, errors or omissions. AEG may discontinue or alter any aspect of the Sites, including, but not limited to: (i) restricting the time of availability, (ii) restricting the availability and/or scope of the Sites for certain users, (iii) restricting the amount of use permitted, and

(iv) restricting or terminating any user's right to use the Sites, at AEG's sole discretion and without prior notice or liability.

Governing Laws

The interpretation of the rights and obligations of the parties under this Agreement, including, to the extent applicable, any negotiations, arbitrations or other proceedings hereunder, will be governed in all respects exclusively by the laws of the State of California, U.S.A. Each party agrees that it will only bring any action or proceeding arising from or relating to this Agreement in a federal court in the state and federal courts of Los Angeles, California, and you irrevocably submit to the personal jurisdiction and venue of any such court in any such action or proceeding or in any action or proceeding brought in such courts by AEG.

Dispute Resolution

By agreeing to these Terms of Use, you hereby irrevocably waive any right you may have to join claims with those of others in the form of a class action or similar procedural device. Any claims arising out of, relating to, or connected with these Terms of Use must be asserted individually.

You acknowledge and agree that, regardless of any statute or law to the contrary, any claim or cause of action you may have arising out of, relating to, or connected with your use of the Sites must be filed within one calendar year after such claim or cause of action arises, or forever be barred. If a claim proceeds in court, we each waive any right to a jury trial.

Compliance with Laws

You assume all knowledge of applicable law and you are responsible for compliance with any such laws. You may not use the Sites in any way that violates applicable state, federal, or international laws, regulations or other government requirements.

Notice for California Residents

If you are a California resident, in accordance with Cal. Civ. Code §1789.3, you may report complaints to the Complaint Assistance Unit of the Division of Consumer Sites of the California Department of Consumer Affairs by contacting them in writing at 400 R Street, Sacramento, CA 95814, or by telephone at (800) 952-5210.

Consent to Electronic Communications

By using the Sites, you agree that AEG may communicate with you electronically regarding your use of the Sites and related matters, and that any notices, agreements, disclosures or other communications that AEG sends to you electronically will satisfy any legal communication requirements, including that the communications be in writing. To withdraw your consent to your receipt of electronic notice, please notify AEG at privacypolicy@aegworldwide.com.

Changes to These Terms of Use

We reserve the right, at any time, to modify, alter, or update these Terms of Use without prior notice. You are encouraged to check this page regularly for changes to the Terms of Use. Modifications will become effective immediately upon being posted to our Sites, without further notice to you. Your continued use of any of our Sites after such modifications are posted constitutes your acknowledgement and acceptance of such modifications, and you may not amend these Terms of Use.

Other Terms

Assignment - These Terms of Use will be binding upon each party hereto and its successors and permitted assigns. These Terms of Use are not assignable or transferable by you without the prior written consent of AEG. You agree that these Terms of Use and any other agreements referenced herein may be assigned by us, in our sole discretion, to a third party in the event of a merger or acquisition, or otherwise.

Integration - These Terms of Use (including all of the policies described in these Terms of Use, which are incorporated herein by this reference) contain the entire understanding of the parties regarding its subject matter and supersede all prior and contemporaneous agreements and understandings between the parties regarding its subject matter.

Waiver - No failure or delay by a party in exercising any right, power or privilege under these Terms of Use will operate as a waiver thereof, nor will any single or partial exercise of any right, power or privilege preclude any other or further exercise thereof or the exercise of any other such right, power, or privilege.

Severability - If any provision of these Terms of Use is determined by a court of law to be unlawful, void or unenforceable for any reason, the other provisions (and any partially-enforceable provision) shall not be affected thereby and shall remain valid and enforceable to the maximum possible extent, and the invalid provision will be modified as necessary to make it valid and enforceable while as closely as possible reflecting the original intentions of AEG.

Limitation - You agree that regardless of any statute or law to the contrary, any claim or cause of action arising out of or related to use of our Sites or relating to these Terms of Use must be filed within one (1) year after such claim or cause of action arose or be forever barred.

No Relationship - No agency, partnership, joint venture, or employee-employer relationship is intended or created by these Terms of Use.

Force Majeure - AEG will not be liable for any failure or deficiency in the performance or availability of the Sites by reason of the occurrence of any event beyond our reasonable control, including without limitation, a labor disturbance, an Internet outage, interruption of service, communication outage, failure by one of our service providers, fire, terrorism, natural disaster, or war.

Contact Us

If you have any questions about these Terms of Use, please feel free to please contact:

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